Text Rhode Island Abstract

Text Rhode Island (TextRI) is a text messaging platform that leverages text messaging to enable real-time, two-way communication between the homeless community and service providers in Rhode Island (RI). By aggregating and updating information on a single consolidated platform, TextRI enables service providers like homeless shelters to send text alerts with emergency information to subscribers, and allows users to query about availability of beds, transportation to the venue, allow internal messaging operations within the organization and more. TextRI aims to optimize communication in service delivery by shelters, food trucks and health clinics to create a paradigm shift in the way information is transmitted across social welfare networks in RI.

TextRI seeks to apply technology to the public sector in order to more efficiently use existing resources. TextRI empowers the homeless community to self-advocate and service providers to maximize their resources through increased engagement. We believe that meeting the day-to-day needs of knowing where to stay at night, what services you quality for, and where you’ll get your next meal are prerequisites to addressing the long term challenge of taking the path out of homelessness.

Text Rhode Island is co-founded by Amanda Chew ‘14 and Eric Bai ‘15, and was awarded Brown University’s Social Innovation Fellowship in 2014. Our website is live at www.textrhodeisland.com. We will be working on the project this summer and piloting at Harrington Hall, the state’s largest men shelter, in Cranston, RI.
Pictures

Website:

Login page:
Home page:

Dashboard:

Organization 1 Dashboard
Manage your organization’s public information here.

Services Offered
- Case management
- Food
- Separate shelter

Post Alert
Current Alert:
Shelter will be closed from 6-7am today due to leaking roof

Alert:

Pairings
<table>
<thead>
<tr>
<th>Keyword</th>
<th>Info</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hours</td>
<td>8am - 7am</td>
</tr>
<tr>
<td>Transportation</td>
<td>Ripta bus 22</td>
</tr>
<tr>
<td>Beds</td>
<td>15</td>
</tr>
</tbody>
</table>

Modify Pairings
### Messaging Inbox

**Send and receive messages directly from**

<table>
<thead>
<tr>
<th>Client</th>
<th>TextRI Users</th>
<th>Last Updated</th>
<th>Messages</th>
</tr>
</thead>
</table>
| Eric Bai | none         | 2014-06-13 18:10:27.377 | Message contact Eric Bai
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